Appendix H

Quarterly Service Requests for Reviews of Measures

Heads of Service can request amendments to their measures and targets on a quarterly basis in order to ensure they reflect the reality of the service. This include, which measures are reported, where they are reported to and agreed targets. As part of the quarterly reporting, approval for any amendments is sought from the appropriate decision maker e.g. changes to Key Strategic Measures will need to be approved by Corporate Board.

	Measures of Volume						
Quarter	Title (ref number)	Request	Reason	Decision			
1	Jobseeker's Allowance Count (16-64 and 16-24)	 Performance, Research and Consultation: Replace with a count of the total number of claimants, which includes Universal Credit. 	Claimants are being encouraged to apply for Universal Credit (UC), as it encompasses benefits for the employed and unemployed in one application. The reduction in residents claiming Jobseekers Allowance (JSA) may therefore be due to their swapping over to UC, rather than a reduction in unemployment. The total Claimant Count monitors both JSA and UC	Agreed by Corporate Board and Executive			
	Key Strategic Measures						
Quarter	Title (ref number)	Request	Reason	Decision			
2	% pupils achieving a Good Level of Development (GLD) at Foundation Stage (EYFS) (Target = Top 25%)	Education Services: Agree measure and target	To be monitored as part of the Improve Educational Attainment Priority				
2	At KS4, the average attainment 8 score is in the top 25% of English Local Authorities (Target = Top 25%)	Education Services: Agree measure and target	To be monitored as part of the Improve Educational Attainment Priority				
2	At KS4, the average Progress 8 score per pupil is in the top 25% of English Local Authorities (Target = Top 25%)	Education Services: Agree measure and target	To be monitored as part of the Improve Educational Attainment Priority				
2	At KS2, the percentage achieving the national standard is in the top 25% in England for reading, writing and maths combined (Target = Top 25%)	Education Services: Agree measure and target	To be monitored as part of the Improve Educational Attainment Priority				
2	% pupils eligible for Free	Education Services:	To be monitored as part of the Close the				

	School Meals (FSM) achieving a Good Level of Development (GLD) at Foundation Stage (EYFS) (Target = Top 25%)	Agree measure and target	Educational Gap Priority	
2	To improve on 2016/17 Academic year rankings for reading, writing and maths combined expected standard for FSM pupils in KS2 in 2017/18 Academic Year (Target = To rank higher than 146/152)	Education Services: Agree measure and target	To be monitored as part of the Close the Educational Gap Priority	
2	To improve on 2016/17 rankings for attainment 8 for FSM pupils in KS4 in 2017/18 Academic Year (Target = To rank higher than 86/152)	Education Services: Agree measure and target	To be monitored as part of the Close the Educational Gap Priority	
1	% of high priority Disabled Facilities Grants approved within 9 weeks of receipt of full grant applications (Ref: CBO6dp15)	 Development and Planning: To be remove this measure and investigate an alternative. 	The measure is no longer useful. The work by the service is carried out before the application is submitted and therefore the processing time from submission to approval does not reflect demand on the service	Agreed by Corporate Board and Executive